

A Dog's Dream

Doggy Day Care and Boarding Policies

1. I understand and agree that, "A Dog's Dream, LLC." has relied on my representation that my dog(s) has not harmed, shown aggression, or displayed threatening behavior towards any person or other dog, and they are in good health and free of ticks, fleas, and parasites, with no communicable diseases. Initials

2. As a responsible pet owner, I promise to keep my pet(s) up-to-date on all vaccinations including Bordetella (kennel cough), Distemper, Rabies, and all other state required vaccinations; and that she/he is spayed or neutered.
 - a) "A Dog's Dream" highly recommends a six-month booster of the Bordetella vaccination. As the kennel cough virus is highly contagious, it is recommended that pets that attend day care, dog parks, or use boarding services have the six month booster. If a pet receives a yearly booster and contracts kennel cough, the owner is solely responsible for any and all costs resulting from the contraction of said virus.
 - b) Any pet that has out of date vaccinations is asked to comply with a minimum 5 day waiting period for Distemper and Rabies after vaccinations are updated. Any pet that has out of date vaccinations is asked to comply with a minimum 10 day waiting period for Kennel Cough/Bordetella after vaccinations are updated. An owner may sign a vaccination waiver at the discretion of A Dog's Dream LLC staff and will assume any and all responsibility for any costs due to or resulting from the contraction of any virus from not receiving the vaccination within the appropriate time frame. This shall include but not be limited to, all medical costs related to the pet, facility fees for extra cleaning and time, and/or penalties for not complying with recommended vaccination requirements.
 - c) If a pet has been spayed or neutered, there is a mandatory waiting period after the surgery of at least 7 days for males, and 14 days for females. After the surgery, a release form from the veterinarian must be provided to ensure the safety of the pet to participate in activities in our facility. No pet shall be allowed to return after any surgery of any kind until a release is provided to A Dog's Dream.

"A Dog's Dream" has strict cleaning regulations to provide a safe and comfortable environment for your pet. The cleaning regulations include multiple daily cleaning and sanitizing of all areas pets are contained, daily bedding changes, and high heat laundry service. The combination of our cleaning regulations and your cooperation to follow our vaccination request will result in the best accommodations for your pet. Initials

3. When pet(s) vaccines are updated, a copy must be provided to "A Dog's Dream" in order for our records to stay up to date, otherwise "A Dog's Dream" will assume that your pet(s) is not current on vaccines and will be asked not to attend daycare or boarding until waiting periods are complete after actual vaccines are administered. Copies of medical and health records must be obtained from dog(s) veterinary visit prior to returning to daycare or boarding. Initials
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4. I agree to pay for all services provided by “A Dog’s Dream” at the time of my pet(s) departure. I also understand that I am solely responsible for any harm or damage that may be caused by my dog(s) towards any person, staff member, other dog(s), and in/to the facility or equipment and will take full financial responsibility while he/she is in attendance at “A Dog’s Dream” Doggy Daycare and Boarding facility. Initials

 5. I further understand and agree that any health problems which develop with my dog(s) will be treated as deemed necessary by “A Dog’s Dream” staff, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved. If I or “A Dog’s Dream” decides to obtain medical treatment and transportation for the purposes of such treatment; and I agree that if “A Dog’s Dream” chooses to implement safety precautions, such actions shall not alter the fact that I have released “A Dog’s Dream” from any and all liability to protect me or my dog(s). Initials

 6. “A Dog’s Dream” reserves the right to deny and/or refuse re-admittance to any dog(s) that does not meet our health, behavior, and insurance requirements. I also understand that if my dog(s) shows any sign of aggression towards other dog(s) or staff members, that their acceptance into daycare/boarding will be reevaluated. They may be given between 1 to 3 chances, depending on the situation surrounding the aggression before they are forbidden to participate in daycare/boarding/grooming. Initials

 7. I understand that my dog(s) will be playing/interacting in open areas with other dog(s) and I ACCEPT that when dogs play in groups, they may get dirty, and nicks and scratches may occur, as well as any other inherent risks that are involved and hereby release “A Dog’s Dream” of all liability. I further understand and agree that “A Dog’s Dream” staff will not be liable for any or all problems which may develop. I also understand participation in playtime is at the sole discretion of “A Dog’s Dream” and that my dog(s) may be separated from another dog(s) or asked to leave for any reason. Initials

 8. Cancellation Policy
I understand that I will be charged for services rendered. Two nights or 50% boarding (whichever is greater) will be charged as a fee per dog for less than 72 hrs notice during a holiday period (a holiday period is 3 days prior to as well as the actual holiday). I also agree to pay for any fees/charges that accrued during my dog(s) stay. Initials

 9. Abandoned Dog(s) Policy
I understand that if my dog stays for an extra three days without hearing from me or my emergency contact, “A Dog’s Dream” will contact the local authorities. “A Dog’s Dream” will work with authorities to ensure the animal is safe and taken care of. I understand I will be held liable for all charges incurred in this situation, even if I return to claim my dog. “A Dog’s Dream” will not be responsible for any court or legal fees evolving from this situation. Initials
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10. Hours of Operation

I understand that the hours of operation may be subject to change at any time and furthermore will not result in a credit of monies owed or deposited or reimbursement for any reason.

Initials

11. Flea, Tick, and Parasites Policy

All pets are expected to be free from flea and tick infestations prior to coming for daycare or boarding. I understand that any animal found with fleas or ticks will be treated and the resulting treatment will be at the owner's expense. Any pet found with parasites will be taken, at the owner's expense, to the dog(s) regular veterinarian unless such accommodations are not available. The dog(s) will then be taken to the veterinarian on call and treated at the owner's expense. Initials

12. Toe Nail Policy

I understand that my dog is entering a social play environment and it is necessary to ensure my pet(s) nails are trimmed for the safety of the staff and other pets at "A Dog's Dream". Any pet with excessively long or dangerous nails will be trimmed immediately at the owner's expense. Photographic evidence will be taken and event will be documented in client file. If the owner refuses to pay for said nail trim, the pet will no longer be allowed to come to "A Dog's Dream".

Initials

13. Photographic release

I agree that my pet or I may be photographed, videotaped, or monitored for any and all marketing/promotional, social media, security surveillance, or data gathering for "A Dog's Dream" and its website, newsletter, etc. "A Dog's Dream" will never sell your information to a third party or release personal information without expressed written consent. Initials

I certify that I have read and understand the policies of "A Dog's Dream" Doggy Daycare and Boarding as set forth on the preceding pages by initialing each section and that I have read and understand the conditions and statements of this agreement.

I acknowledge and accept that all the above policies refer to daycare, boarding and grooming, and this release serves as accepting these conditions for all the services previously mentioned. Failure to sign this release will prohibit my dog(s) from utilizing daycare, boarding, or grooming services.

Owner

Date

A Dog' Dream Representative

Date
